



**Expression of Interest (EOI)  
For Gap Assessment & Implementation Support  
On Zero Trust Framework Implementation in Bank of India**

**Ref: HO:RMD:ISC:RD:2022-23:88 dated: 06.08.2022**

The information provided in response to this Expression of Interest (EOI) will become the property of the bank and will not be returned. The Bank reserves the right to amend, rescind or reissue this EOI and all amendments will be advised to the interested parties and such amendments will be binding on them. The Bank also reserves the right to accept or reject any or all the responses to this EOI without assigning any reasons whatsoever.

This Expression of Interest (EOI) is to invite proposals from category "A" empaneled Information Security & Audit Service Providers (ISASPs), to conduct gap assessment and implementation support for Zero Trust Implementation in the Bank. The EOI should not be reissued or copied or used either partially or fully in any form.



## 1. General Information –

1.1. Bank of India is a major Public Sector Bank having around 5100+ domestic branches in India and around 60 Branches, Offices, JVs and Subsidiaries abroad. Domestic Branches network is being administered in three tier administrative structure i.e. Zonal Offices [68], National Banking Groups [12] and Head Office. Bank of India sponsors three (3) Regional Rural Banks [RRBs] viz. Aryavart Bank (AGB), Madhya Pradesh Gramin Bank (MPGB) and Vidarbha Konkan Gramin Bank (VKGB). Bank is offering full range of commercial banking activities including Retail, wholesale, Foreign Exchange, Treasury Operations, SME, MSME, Large Credit, Infrastructure Finance, various banking services through other Alternative Channels like ATMs, CMS, Card Products etc.

1.2. Bank of India (hereinafter referred to as the “Bank”) invites category ‘A’ empanelled Information Security and Audit Service Providers to submit EOI to conduct Gap Assessment for implementation of Zero Trust Framework in Bank.

1.3. During the past decade, the Bank has strengthened its IT infrastructure and Business Applications. However, the growing cyber risks has prompted the Bank to explore implementation of Zero Trust Framework in the organization to manage risk to its business.

1.4. The bidders are invited to submit detailed presentations involving their proposed methodology, man-power planning, period for completion of project and any other detail required to conduct the assessment and subsequent support during implementation of Zero Trust Framework in the organization. The information shared shall be treated confidential by the bank.

1.5. The methodology received from bidders shall be used for finalising Request for Proposal (RFP) for Gap Assessment and Implementation Support for Zero Trust Architecture.

## 2. Eligibility Criteria –

Sr. No.	Eligibility Criteria	Bidder remarks (Complied Y/N)
1	The respondent must be in category “A” of empaneled ISASPs list in Bank of India	Bank Letter in this regard.
2	The Bidder should have a valid CERT-In empanelment as on the last date of submission of bid.	Cert-in empanelment document.
3	The Auditor/ Firm/ Company/LLP or its group company / subsidiary company / holding company /affiliate /associate company / partner should have never been black listed and / or banned and / or barred and / or disqualified and / or prohibited by SEBI and /or RBI and /or NCLT and / or NCLAT and / or any court of law and / or quasi-judicial authority / and or any other statutory body and / or regulatory authority, in	Self-Declaration on Letter Head of bidder.



	undertaking any work directly or indirectly which is required to be performed as stated in this RFP and / or issuance of any certificate of audit directly or indirectly with respect to the work stated herein the RFP.	
--	--	--

3. Bidder meeting the above criteria and interested in providing the services detailed above may submit their response to the Expression of Interest as per formats given in Annexure:1 along with all supporting documents, brochures, write-ups, detailed requirement latest by the stipulated last date mentioned in Annexure:2.

4. Any required information for preparing methodology based on Bank's architecture, assets and Processes may be shared separately to interested bidders. The Bidders may raise this via mail to the Bank.

5. The Bidders submitting their proposals against this EOI will be invited for presentation before the empowered committee.

6. The methodology received from bidders shall be used for finalizing Request for Proposal (RFP) for Gap Assessment and Implementation Support for Zero Trust Architecture.

7. The Bidders submitting their proposals in EOI will only be eligible for participation in the proposed Request for Proposal (RFP) for Gap Assessment and Implementation Support for Zero Trust Architecture.

8. The ZTA concept being an evolving area, the Bank decided to adopt the EOI approach. The Bank reserves the right to modify or abort the process at any stage without assigning any reasons whatsoever.



## Annexure-1

### Organizational Detail

EOI Ref. No.:

### Expression of Interest for Gap Assessment for Zero Trust Implementation

#### Organizational Detail & Experience

#### Particulars to be provided by the Bidder in proposal –

No	Particulars	Bidder to furnish details
1	Name of the Bidder	
2	Date of establishment and constitution.	
3	Location of Registered Office /Corporate Office/ Mumbai office with addresses.	
4	Mailing address of the Bidder	
5	Total number of Resources in Mumbai for Information Security Assessment	
7	No. of clients served in the last three years with the scope being of similar nature as asked in this EOI.	
8	CERT-In Empanelment validity Date of Firm	
9	Telephone and fax numbers of contact persons	
10	E-mail addresses of contact persons	



## Annexure:2: SCHEDULE OF DATES

EOI Ref. No.:

### Expression of Interest for Gap Assessment for Zero Trust Implementation

Sr.	Description	Date & Time
1.	Date of issuance of EOI	08.08.2022
2.	Date for receipt of queries on EOI by Email	20.08.2022
3.	Date for pre-bid meeting for clarification of queries [ <b>ONLY IF REQUIRED</b> ]	22.08.2022
4.	Date & time for submission of Proposal	26.08.2022 by 3.00 pm
5.	Date & time of Presentation	To be advised separately.
6.	Contact Person, Address for Communication, Telephone Number	The General Manager, Risk Management Department, Information Security Cell, 3 <sup>rd</sup> Floor, East Wing, Star House - I, C-5, G-Block, Bandra Kurla Complex, Bandra East, Mumbai – 400 051. Email: <a href="mailto:Security.information@bankofindia.co.in">Security.information@bankofindia.co.in</a> Contact Person – Shri Sanjay Save [P] 6668 4986 Shri Rajkumar Pamnani [P] 6668 4784

-----EOD-----

